

HELPFUL HINTS FOR YOUR COTTAGE RENTAL VACATION

Thank you for choosing Sea Island for your vacation—we are glad you are here! To help you enjoy your Cottage stay, here are a few reminders and considerations for your planning and convenience.

IMPORTANT TELEPHONE NUMBERS

Emergencies	911
St. Simons Immediate Care	912-466-5900
Cottage Rental Office and Concierge Desk	912-634-4343
After Hours Maintenance Emergency	912-638-3611

CHECK-IN BEGINS AT 4 P.M.— Should you arrive earlier, we welcome you to pick up your Membership cards and enjoy the resort while your accommodations are readied. We appreciate your understanding that during peak rental times there may be an occasional delay in cottage availability. If you should arrive after our office closes your Welcome Packet including cards, keys, directions, and map will be at the Sea Island Security Gate (located 1 mile north of the rental office).

CHECK-OUT IS AT 10 A.M.— In consideration of arriving guests we ask that you check out promptly. You are welcome to remain on the resort property after check-out and enjoy the facilities throughout the day. Changing rooms are available at the Beach Club for your convenience. Please dispose of food items, turn off lights, and secure all entrances on departure, and return the keys to the Cottage Rentals office.

SEA ISLAND TEMPORARY MEMBERSHIP CARDS— Your Cottage Rental includes temporary Membership cards which are necessary for access to all resort facilities. These cards are issued in the individual names of all occupants of your cottage. Separate billing arrangements can be set up in advance by notifying our office.

ADVANCE RESERVATIONS— To avoid disappointment, we encourage making advance reservations for dining and resort activities. Your Cottage Rentals Concierge will be happy to assist you.

SPECIAL NEEDS— We will be happy to arrange for cribs, highchairs, or other specialty items. These arrangements are best made in advance with your Concierge.

ESSENTIALS— All linens and towels are included in your rental, as is a starter supply of cleaning items and paper products. Don't forget to include additional quantities of these items in your shopping.

MAINTENANCE— Landscape and pool maintenance are performed on a regular schedule as requested by the owner. However, a sudden coastal storm may necessitate additional service. Please call the Cottage Rentals office if additional pool cleaning is needed.

POOL HEATING— Most pools can be heated upon request and at an additional fee. 48-hours notice is required.

HOUSEKEEPING— Pre-arrival and post departure cleanings are included in your rental. Additional housekeeping services are available at an additional charge. Your Concierge can explain the options available, as well as schedule services.

SANITATION— Garbage collection is Wednesday on the West side of Sea Island Drive up to 36th St. and the River Club; Friday on the East side and past 36th St; Monday for Lake Cottages. Holiday schedules may vary. All garbage should be placed in the green can(s) provided. Overflow garbage bags approved by Glynn County may be purchased at Harris Teeter grocery. The County will not pick up if can is filled over capacity or the lid is ajar.

TELEPHONE— The Cottage phone is provided for local calls only. Any long-distance charges will be billed to your account after departure.

REPAIRS— Your Cottage is thoroughly inspected prior to your arrival. However, if the Cottage does not meet your expectations or a mechanical malfunction occurs please call our office (or if after hours the maintenance emergency number as listed above).

PETS— Most of our Cottages do not accept pets; please be sure to confirm with our office if you wish to bring a pet.

FUNCTIONS— Most of our Cottages do not allow functions such as receptions, weddings, parties, etc. Please ask if you plan on any such activities.

Again, welcome to Sea Island – and enjoy your stay!